

## **Bank online with confidence**

SMS Security is our easy online security service. With SMS, you'll get extra security protection when you use FCCS Internet Banking and Mobile Banking. Tokens will be disabled and you will automatically be registered for SMS alerts so there's no setup or registration needed for current Internet Banking users.

If you hold a joint account and the second joint member accesses Internet Banking or Mobile Banking please contact FCCS on 1300 361 555

'View only' users will not receive an SMS.

## **How SMS Security works**

We'll send you a unique authorisation code to your mobile phone when you transfer funds to someone else's account or pay bills via FCCS Internet Banking and Mobile Banking. Simply enter the code and you're done! This way, your online accounts stay secure even if your FCCS member number and password fall into the wrong hands.

You can update your mobile number or account details by logging into Internet Banking and selecting 'update contact details' under 'My Preferences'.

Alternatively you can update your details by calling 1300 361 555 or drop into our branch.

## **Register for SMS Security**

1. You are already registered for SMS if you are a full Internet Banking user
2. 'View only' users will not receive an SMS.

If we don't have a mobile number for you, just call us on 1300 361 555 or International on +61 3 5225 2111.

## **Fees and Charges**

You may be charged fees by your mobile provider.

## **Security and Privacy**

Once this SMS has been sent we are unable to control who has access to this information so you may want to delete the SMS after viewing in order to protect your privacy.

You should consider our Disclosure Documents. This information and advice is provided without reference to your personal circumstances so you should consider whether this product fits your objectives, financial situation and needs. Contact us on 1300 361 555 with any questions, or visit your nearest branch to talk to a member services officer.